

Privacy Policy

Last updated: August 20, 2026

Carrier Companies ("we," "us," or "our") operates the website <https://carriercompanies.managebuilding.com/Resident/public/home> (the "Site"). This Privacy Policy explains how we handle information in connection with our website and our SMS/text messaging program.

What Personal Information We Collect

We do not collect, sell, or store personal information for marketing, advertising, or resale purposes. The only information we handle is the information necessary to send and receive text messages when you choose to contact us or opt in to receive SMS messages from us. This is limited to:

- Your mobile phone number
- The content of messages you send to or receive from us

We do not require you to create an account or submit personal details to use our Site.

How We Use Personal Information

We use your mobile phone number and message content solely to:

- Send you the text messages you have requested or consented to receive
- Respond to your inquiries
- Provide customer service and support related to your messages

We do not use this information for any other purpose.

Who We Share Personal Information With

We do not sell, rent, or trade your personal information. We share information only with the service providers necessary to deliver our SMS messaging service—specifically our messaging platform provider (RingCentral) and the mobile carriers required to transmit your messages. These providers process the information only to deliver the messaging service on our behalf.

SMS consent is not shared with third parties or affiliates. Your opt-in to receive text messages, and any information associated with that consent, is never sold, shared, or transferred to any third party or affiliate for their own marketing purposes.

Mobile Opt-in, SMS Consent, and phone numbers collected for SMS communication purposes will not be shared with any third party or affiliates for marketing purposes.

SMS Messaging Terms

By opting in to receive SMS messages from us, you consent to receive text messages at the mobile number you provide. Message and data rates may apply. Message frequency may vary. You can opt out at any time by replying **STOP**. For help, reply **HELP** or contact us using the information below.

Data Security

We take reasonable measures to protect the limited information we handle. However, no method of transmission over the internet or electronic storage is completely secure.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Last updated" date.

Contact Us

If you have any questions about this Privacy Policy, please contact us:

- Carrier Companies
- Email: info@carriercompanies.com
- Phone: 203-989-4035
- Address: 161 Birch St, Suite B, Southington, CT 06489